



PROJECTS

Location: South London

Business Type: Regional Fire Equipment Service and Supplies

Project: Bespoke Environment Lifecycle Extension

Our client was undertaking a significant business expansion which was putting pressure on an ageing 10 workstation server based computing system and requiring them to conserve cash, however it was also essential for them to initiate the process of migrating from a bespoke software environment to a new Management Information System (MIS).

To make a difficult situation worse, the company that had written their bespoke software had failed and without author involvement there was no capability of undertaking any program installation onto newer equipment.

Our solution was to undertake system 'image' backup of the installed PC's for contingency, and as we could not replace the computing infrastructure we supplemented the network with an Application Server running Terminal Services (TS).

As a consequence the old computers would continue to operate the bespoke software essential for business operations, and on each device a TS session allowed operation of their updated Sage Accounts along with the new MIS which needed extensive work to manually transfer the many thousands of customer and equipment records.

Though the process of migrating data from the bespoke environment to the MIS was expected to take around 18-months to complete, commercial pressures meant that this interim solution actually had to operate for almost 5 years before we were able to supply a new server and PC workstations.

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